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We hope you enjoyed your stay. We would be grateful if you would complete the following questionnaire to help us identify any areas we could improve.
 Please rate the following, where **1 is very poor** and **5 is very good**

Which Property did you stay? Penthouse Haven
 What dates did you stay?
 Where did you hear about us?

	Very poor			Very good	
	1	2	3	4	5
The information on the website					
The booking procedure	1	2	3	4	5
The key collection process	1	2	3	4	5
The property's location	1	2	3	4	5
The property's cleanliness	1	2	3	4	5
The property's furnishings	1	2	3	4	5
The information provided in the property	1	2	3	4	5
The beach hut's cleanliness (where applicable)	1	2	3	4	5
Overall quality of the property and facilities	1	2	3	4	5
Value for money	1	2	3	4	5

Were any problems resolved quickly and effectively? Yes / No
 Would you stay in the property again? Yes / No
 Would you recommend the property to your friends? Yes / No

Is there any improvement that would make your stay better? If so, what?

PTO

Any other comments?

Please leave your email address for us to update you on any special offers or events

Name:

Email:

Address:

.....

Phone:.....

Mobile:

We would like to contact you intermittently with special offers/events at our properties – please tick the following methods you would be happy to receive these detail in:

Email Mobile (Text) Telephone Post